

# October 2022 Victorian Floods Business Support



Scan here for the most up-to-date information at [business.vic.gov.au/floods](https://business.vic.gov.au/floods)

## LATEST UPDATES

Flood Recovery Hotline: 1800 560 760

Call for help with navigating support, clean-up, temporary accommodation, mental health and wellbeing support. Open every day from 7.30 am – 7.30 pm.

### [VicEmergency](#)

Assistance programs, relief assistance, incidents, warnings and financial support. [emergency.vic.gov.au](https://emergency.vic.gov.au)

### [Business Victoria: 13 22 15](#)

Financial support, relief assistance and resources. [Subscribe](#) to the Business Victoria Update newsletter and follow Business Victoria on [Facebook](#) and [Twitter](#).

## FINANCIAL SUPPORT

### [Victorian Government Small Business Immediate Flood Relief Program](#)

A one-off payment of \$5000 for eligible businesses directly impacted by the recent floods in Victoria, to assist with costs such as clean-up, safety inspections, repairs, the hiring of equipment and purchase of stock. To be eligible for a grant, businesses must:

- be located within a [local government area](#) deemed eligible for assistance under the [Disaster Recovery Funding Arrangement](#)
- hold an active Australian business number (ABN) and have held that ABN on and from 14 October 2022
- be registered for Goods and Services Tax (GST) on and from 14 October 2022
- have incurred significant direct damage from flooding to the place of business, business assets, stock or equipment.

### [Australian Government Disaster Recovery Payment](#)

A lump sum payment (\$1000 per adult, \$400 per child under 16), for people in eligible local government areas (LGAs) to help with major damage to properties and assets or who have been seriously injured.

### [Australian Government Disaster Recovery Allowance](#)

Income support payments to employees, primary producers and sole traders who can demonstrate they have experienced a loss of income as a direct result of the floods in

Victoria. If you're eligible, you'll get fortnightly payments for up to 13 weeks up to the applicable rate of [JobSeeker Payment](#) or [Youth Allowance](#), depending on the person's circumstances.

### Victorian Government Primary Producer Clean-Up Relief Grant

\$10,000 grants to cover the cost of clean-up and get businesses up and running again.

### Victorian Government Primary Producer Concessional Loan

Up to \$250,000 to restore or replace damaged equipment and infrastructure, or to cover short-term business expenses.

### Victorian Government Primary Producer Transport Subsidies

Up to \$15,000 to support the transport of emergency fodder or stock drinking water, and the movement of livestock.

### Victorian Government Community Sport Emergency Flood Assistance

\$5000 one-off grants for eligible sporting clubs to assist with the replacement of lost, damaged or destroyed items.

### Rural Financial Counselling Service

Free financial counselling to farmers and small businesses who are in or at risk of financial hardship. Call 1300 771 741.

## MENTAL HEALTH SUPPORT

### Partners in Wellbeing Helpline (1300 375 330)

[Partners in Wellbeing](#) is a free and confidential helpline available seven days a week. Speak to trained financial counsellors, business advisers and wellbeing coaches for confidential 1:1 support. Call 1300 375 330.

## HELP WITH NAVIGATING BUSINESS SUPPORT

### Victorian Government Business Relief Service (13 22 15)

As part of the Small Business Immediate Flood Relief Program, one-on-one support is available from a local business relief adviser to guide business owners through the available Commonwealth, state and local supports. They can also help you manage insurance and landlord issues, assess impacts and form strategies for recovery. Business relief advisers will be available via telephone and on the ground. To access the Business Relief Service, call the Business Victoria hotline on 13 22 15 and they will connect you with dedicated relief advice and support. The hotline operates seven days a week. If you require a translator, please let the operator know and they will call the Translating and Interpreting Service.

## FOR IMMEDIATE ASSISTANCE

You can also contact the providers below to begin your recovery process.

These providers have disaster and emergency information on their websites.

Business Victoria	Flood and storm recovery – advice, checklist, tools and templates.  Small Business Immediate Flood Relief Program	13 22 15  <a href="mailto:info@business.vic.gov.au">info@business.vic.gov.au</a>  <a href="http://business.vic.gov.au">business.vic.gov.au</a>
Victorian State Emergency Service	Flood, storm emergency first responders, flood preparedness and community safety programs	13 25 00  <a href="http://ses.vic.gov.au">ses.vic.gov.au</a>
Victorian Department of Families Fairness and Housing	Personal Hardship Assistance Program.	1300 650 172  <a href="http://services.dffh.vic.gov.au">services.dffh.vic.gov.au</a>
Rural Financial Counselling Service	Free, independent financial advice and support.	1300 771 741  <a href="http://rfcsnetwork.com.au">rfcsnetwork.com.au</a>
MoneySmart (ASIC)	Free, independent help to make the most of your money.	<a href="http://moneysmart.gov.au">moneysmart.gov.au</a>
Commonwealth Disaster Assist	Australian Government assistance packages.	<a href="http://disasterassist.gov.au">disasterassist.gov.au</a>
Fair Work Ombudsman (FWO)	Advice on employment conditions and leave arrangements.	13 13 94  <a href="http://fairwork.gov.au">fairwork.gov.au</a>
Victorian Chamber of Commerce and Industry	Business support and advice on workplace relations.	03 8662 5333  <a href="http://victorianchamber.com.au">victorianchamber.com.au</a>
CPA Australia	Advice and checklists.  <a href="#">Small business disaster recovery toolkit</a>	1300 73 73 73  <a href="http://cpaustralia.com.au">cpaustralia.com.au</a>
Australian Taxation Office (ATO)	Managing tax obligations following a disaster.	13 72 26  <a href="http://ato.gov.au">ato.gov.au</a>
Australian Securities & Investments Commission	Fee relief including review of late lodgement and payment.	1300 300 630  <a href="http://asic.gov.au">asic.gov.au</a>
Tourism Industry Resources	Crisis resources to help regional tourism industry.	<a href="http://business.vic.gov.au/tourism-industry-resources">business.vic.gov.au/tourism-industry-resources</a>
Small Business Mentoring Service	One on one business relief advice for small business.	1300 816 817  <a href="http://sbms.org.au">sbms.org.au</a>

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[Information current as of 21 October 2022]